

Brian Lamoureux

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PROFESSIONAL SUMMARY

Identity Management Program Manager and IAM Architect with 13+ years of combined experience across military leadership, cybersecurity, consulting, IAM, and enterprise operations, including 7+ years focused on identity governance, lifecycle automation, access management, and IAM modernization. Experienced across Microsoft Entra ID, Active Directory, Microsoft 365, ServiceNow, Azure DevOps, MFA, Conditional Access, privileged access, audit readiness, and identity process improvement. Known for translating fragmented identity operations into scalable programs that improve security, compliance, service delivery, and business efficiency.

SKILLS

Program & Strategy: IAM Roadmaps • IAM Strategy • Operating Models • Execution Management • Stakeholder Alignment • Metrics • Executive Reporting

Identity Security: IAM Architecture • Identity Lifecycle • RBAC/ABAC • PAM/PIM • MFA • SSO • Conditional Access • Zero Trust • Non-Human Identity

Platforms: Microsoft Entra ID/Azure AD • Active Directory • Hybrid Identity • Microsoft 365 • MS Security Suite • ServiceNow

Automation & Integration: Azure DevOps • PowerShell • JavaScript • IAM Workflow Automation • Microsoft Graph API • REST/SOAP APIs

Governance & Transformation: SOX • NIST • Audit Controls • ITIL • Agile Delivery • Legacy Modernization • Change Management • Process Improvement • Technical Documentation

WORK EXPERIENCE

Identity Management Program Manager — IAM / IDM Governance & Automation

Coca-Cola Consolidated • Charlotte, NC • July 2024 - May 2026

Led enterprise Identity & Access Management modernization across hybrid Microsoft identity environments, enhancing governance, automation, lifecycle management, access control, and service delivery maturity.

- Managed IAM operations and modernization initiatives across Microsoft Entra ID, Active Directory, Microsoft 365, ServiceNow, MFA, Conditional Access, and privileged access processes.
- Designed and improved identity lifecycle and access workflows to streamline provisioning, deprovisioning, approvals, and governance activities.
- Architected IAM workflow automation and identity process improvements that reduced manual effort, operational friction, and risk exposure.
- Strengthened access governance through access reviews, identity hygiene, documentation, evidence collection, and control alignment.

IT Cybersecurity Manager — Identity Management & Governance

Coca-Cola Consolidated • Charlotte, NC • January 2023 - August 2024

Led a team of 7 cyber analysts and identity management specialists supporting identity operations, access governance, automation, and security control execution.

- Automated identity and security workflows, reducing manual effort, and improving process consistency.
- Maintained 100% compliance with SOX and audit requirements through strong evidence management, process discipline, and control execution.
- Developed a streamlined SOX audit process using Azure DevOps, modernizing legacy procedures and improving audit readiness, visibility, and efficiency.

Identity Management Supervisor — IAM Program & Automation

Coca-Cola Consolidated • Charlotte, NC • July 2021 - January 2023

Supervised identity management operations and helped mature the IAM program through team leadership, automation, documentation, roadmap support, and process improvement.

- Led and mentored a team of 3 identity management specialists supporting IAM operations, access management processes, and identity service delivery.
- Developed scripts to automate legacy identity processes, improving efficiency, and reducing manual effort.
- Created and maintained standard operating procedures, improving consistency, repeatability, and adherence to IAM best practices.

Information Security Analyst — Identity & Access Management Lead

Coca-Cola Consolidated • Charlotte, NC • February 2020 - July 2021

Functionally served as Identity & Access Management Lead while supporting SOC operations, security monitoring, privileged access, policy alignment, reporting, and identity process improvement.

- Monitored and triaged security alerts, reviewed SIEM logs, investigated suspicious activity, and supported incident response activities as part of standard SOC operations.
- Deployed and managed Identity Management solutions to improve access control, authentication processes, and operational efficiency.
- Supported implementation and management of privileged access solutions to strengthen protection of sensitive systems and resources.
- Developed and implemented information security policies aligned with NIST guidance and prepared executive metrics reporting to communicate trends, risks, and program insights.

Cyber Risk Consultant

Deloitte • Charlotte, NC • February 2019 - November 2019

Supported Identity & Access Management consulting engagements for enterprise clients, contributing to IAM strategy, business cases, requirements, roadmaps, architecture, privileged access, and user provisioning solutions.

IT Infrastructure Intern

nCino, Inc. • Wilmington, NC • September 2018 - December 2018

Supported IT infrastructure operations, endpoint monitoring, documentation, user support, and software license optimization across Windows and Linux environments.

Data Governance & Access Management Intern

MetLife • Cary, NC • June 2018 - August 2018

Supported data governance, access management, Active Directory cleanup, application access certification, and identity process automation initiatives.

EDUCATION

University of North Carolina at Wilmington (UNCW)

Bachelor of Science (B.S.), Management Information Systems

MILITARY

United States Air Force

Security Forces Team Leader / Staff Sergeant (E-5) • December 2012 - December 2018

Served as a Staff Sergeant (E-5), leading security operations, team readiness, training, and asset protection in a high-accountability military environment supporting mission readiness and national security.